

Telecom de Mozambique, Mozambique

Telecom de Mozambique (TDM) is the incumbent fixed line telecommunication service provider in Mozambique. It offers CDMA, PSTN, Broadband, MPLS and other services. The billing system mBOSS is serving over 150000 subscribers of TDM using Oracle database.

Modules of mBOSS provided to TDM include

- Inventory management
- Customer management
- Rating and Pricing
- Prepaid service center
- Accounting management
- Payment and service control
- Credit management
- Resource management, and
- Customer self service

Some of the features mBOSS is equipped with are as followings:

- Ability to define and implement pricing plans
- Support tiered pricing
- Supports based on customer category and location
- Ability to implement effective date driven pricing plans per subscriber
- Maintain history of pricing plans
- Account grouping and multiple-user account features
- Online cost and credit control for calls
- Balance threshold notification to external systems.
- Besides the basic discounts method such as Day/Time Discount, Usage Discount and Caller Discount, many personalized discounts have been developed – Multi-service Package, Family-call Discount, Peak Usage Limitation, Zone-Specific VPN Service, Time and Zone Service, Package Discount Service, Time Segment / Usage Discount Service, and Real-time Discount.

The system is hosted on Sun V1280 servers using Oracle 9i database. The system would be operational from July 2008.

Reference: Mr. Jagdish Visnudas, Billing Manager, Telecom de Mozambique

Note: Xalted need to inform the above officer, prior to contacting them directly.