

UK Broadband, England

UK Broadband offers its fast and easy wireless broadband service in England. UK Broadband Limited is a wholly-owned subsidiary of PCCW, the largest telecoms provider in Hong Kong where their broadband service is provided to over 950,000 customers. mBOSS was implemented for UK Broadband in 2005. The product is hosted on SAM SOAP server and is integrated with mediation system, payment gateways, customer support system, etc.

The mBOSS billing system is serving postpaid goal technology wireless data service startup catering to over 2,000 subscribers. The system is hosted on Sun Solaris with Oracle 9i RDBMS.

The modules installed includes

- Rating and Pricing
- Prepaid service center
- Accounting management
- Payment and service control
- Resource management

The major features of mBOSS are listed below:

- Supports Billing Policy Management (BPM) and pricing plans.
- Integrated pre-paid service management.
- Supports extraction of statistics and settlement data from usage details, service charges, invoices and payment records and generates various dynamic reports.
- Multi-service enabled solution for pre-paid, basic and value-added services.
- Highly customized to manage services (such as SM, CRBT and IVR) as well as to control message service provisions.
- Supports Virtual Service Provider (VSP) management for phone bar, leased service and reseller.

The product is operational since 2005 and is running successfully since then.

Reference: David Jenkins, CIO of UK Broadband